

# Hoteza TV

A flexible solution approach that lets you focus on what matters most to you and your guests

Hoteza offers a modular range of hospitality-specific TV solutions, based on many years of relevant experience in hospitality industry and serving **millions of customers all over the world**

## Flexible solution design

makes best use of the hotel's existing network infrastructure

## Modular enhancement

**packages** to focus on what matters

## Progressive hotel branding

options

## Bouquet of guest

**entertainment options** from

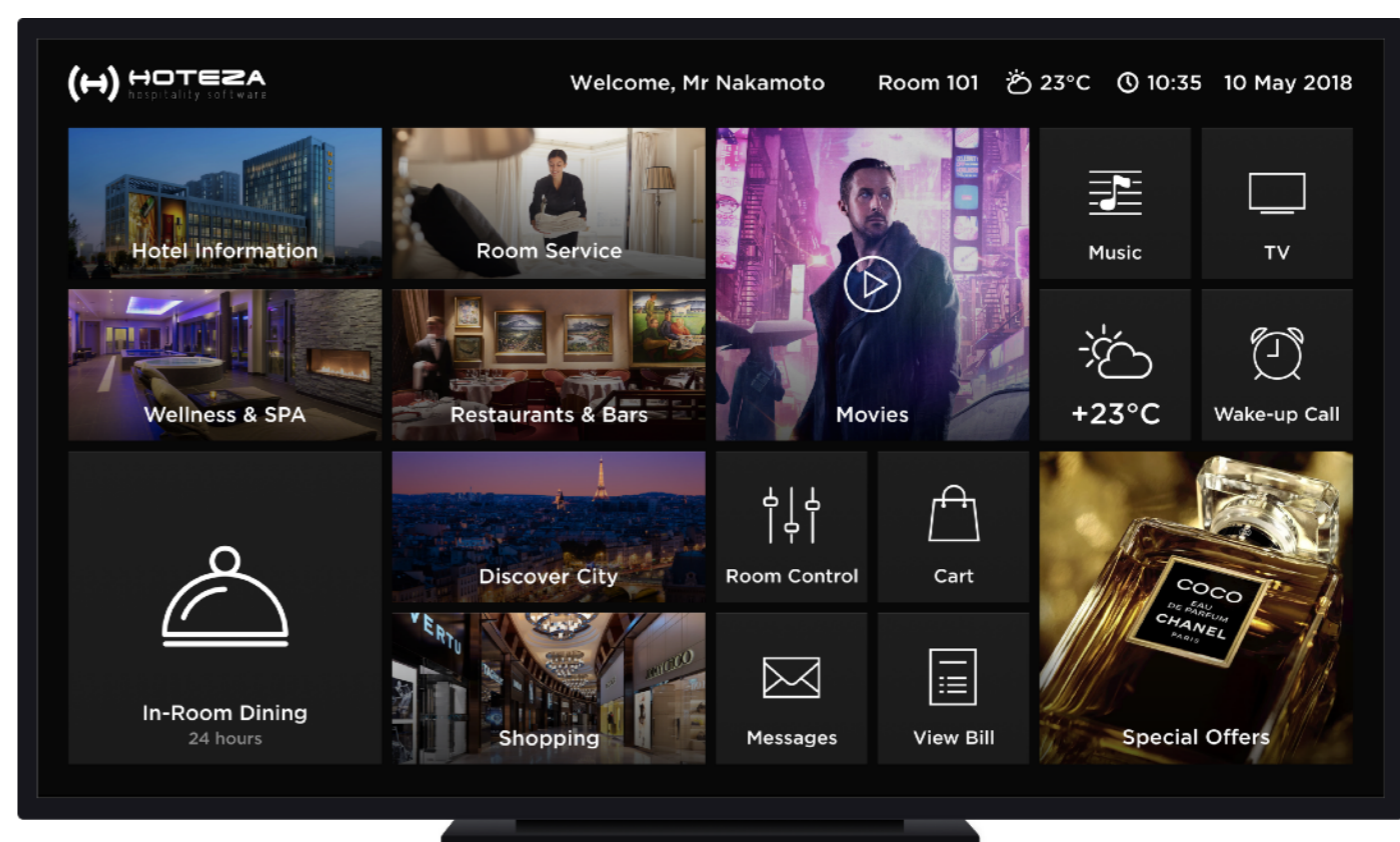
classical (VoD)

to contemporary (screen

sharing)

## Integration with the leading Room Management Systems

provides a seamless control of room systems via in-room TV screen and guest mobile device



## Single CMS platform

for both IPTV and guestfacing mobile apps thus reducing the work of hotel staff

**Cloud-based CMS** allows consistent information content upgrades across your entire hotel

**Multiple language support** helps remove language barriers and enhance communication with the hotel for all nationalities

**All our on-site and cloud-based solutions can connect directly to the TV**, saving you the investment and maintenance cost associated with the use of a set-top-box (STB).







## Hoteza Lite

Our Hoteza Lite solution, **attractive and cost-efficient**

Hoteza Lite, our standard TV package, offers fundamental information and entertainment capabilities along with a range of valuable guest and hotelier services at an attractive price point. For a more hotel-specific configuration and flavour, you may go for Hoteza Pro solution at any time.

## Hoteza Pro

Our Hoteza Pro solution to differentiate your hotel and **get the most of our system**. Our modular solution design allows you to upgrade your Hoteza Lite solution anytime to Hoteza Pro:

-  **Customize**  
Offers you a best match for your corporate and hotel brand identity on the graphical user interface.
-  **Watch & Listen**  
Provides rich content feeds (web radios, movies) and an opportunity to generate revenues from selected premium TV channels.
-  **Inform & Promote**  
Allows management of hotel information to drive hotel guests awareness through our user-friendly cloud-based Content Management System.
-  **Sell & Deliver**  
Ordering hotel services and in-room dining or shopping has never been easier using Hoteza TV. Via in-room TV screen, your guests may have an access to any hotel services to help them make the most of their stay.
-  **Connect**  
Provides advanced content streaming options from your guest's mobile device to the room TV.
-  **Link**  
Interfaces with your Property Management System (PMS) to provide a host of advanced functionalities from real-time guest messaging to view bill feature

## Key Features

- ✔ Welcome screen
- ✔ Hotel information
- ✔ PMS interface
- ✔ Guest Messages
- ✔ View bill
- ✔ Statistics Module
- ✔ Multilingual Support
- ✔ Channel Map Management
- ✔ Weather forecast
- ✔ Wake up service
- ✔ Photo gallery
- ✔ In-Room Services
- ✔ Hotel Services
- ✔ Feedback
- ✔ Hoteza CMS
- ✔ Video on Demand
- ✔ Mood Music Playlist
- ✔ Room Control (GRMS)
- ✔ Restaurant and SPA booking
- ✔ Display Groups
- ✔ City guide
- ✔ Subtitles
- ✔ TV management
- ✔ Pin code
- ✔ Guest device connect
- ✔ Branding
- ✔ In-room Tablet integration
- ✔ Mobile App integration
- ✔ Web radio
- ✔ Express checkout
- ✔ Parental control
- ✔ Sleep timer
- ✔ Cloud monitoring
- ✔ AirStream
- ✔ Paid TV Channels (coming soon)

**A Coax / Wi-Fi based version with certified Smart Hotel TVs from LG and Samsung is available** for both Lite and Pro solutions. This allows you to reuse your existing Coax network and TV head-end.

### Hoteza server system requirements\*

#### Option 1 - hardware server

Model: Dell R230 or better  
CPU: 1 Xeon E3 1230 or better  
RAM: 4 GB  
HDD: 100 GB (1 TB if VoD)  
NIC: 4x1 Gbit ports

#### Option 2 - virtual machine

Hypervisor: Hyper-V or VMware  
CPU: 4 x vCPU or more  
RAM: 4 GB (not shared)  
HDD: 100 GB (1 TB if VoD)  
NIC: 4x1 Gbit ports (not shared)

# Hoteza versions comparison

	Lite	Pro
Hoteza CMS	☑	☑
Hotel Information Pages	☑	☑
Multilingual Support	☑	☑
Hotel Promo Channels	☑	☑
Statistics Module	☑	☑
Channel Map Management	☑	☑
Weather Forecast	☑	☑
TV management	☑	☑
Guest Device Connectivity	☑	☑
Smart TV Apps	☑	☑
Web Radio	☑	☑
Branding	☑	☑
PMS Interface	☑	☑
Guest Messages	☑	☑
View Bill	☑	☑
Display Groups	☑	☑
PIN Code	☑	☑
Wake-up Service	☑	☑
Photo Gallery	☑	☑
Restaurant and SPA booking		☑
Hotel Services		☑
Promotions		☑
In-Room Services		☑
City Guide		☑
Video on Demand		☑
Mood Music Playlists		☑
POS & GRMS ready		☑
SOS/Housekeeping integration interface		☑
Express Checkout		☑
Feedback		☑

## Hoteza compatible in-room Set-Top-Boxes

### LG

- STB-3000
- STB-5500

### Informir

- MAG 256

### TVIP

- v.605

## Hoteza compatible TV sets

### LG

- xxLX761H
- xxUW761H
- xxLV761H
- xxEW961H
- xxLV661H
- xxUV661H
- xxEV960H
- xxUV761H
- xxUV961H
- xxLY750H
- xxLT661H
- xxLV751H
- xxUW961H
- xxLV765H
- xxLX765H
- xxEV960H
- xxEW960H
- xxUW970H
- xxLX774H
- xxUW660H
- xxLU660H
- xxLU661H
- xxUT661H
- xxUU661H

### Samsung

- HGxxxx590
- HGxxxx690
- HGxxxx790
- HGxxxx890

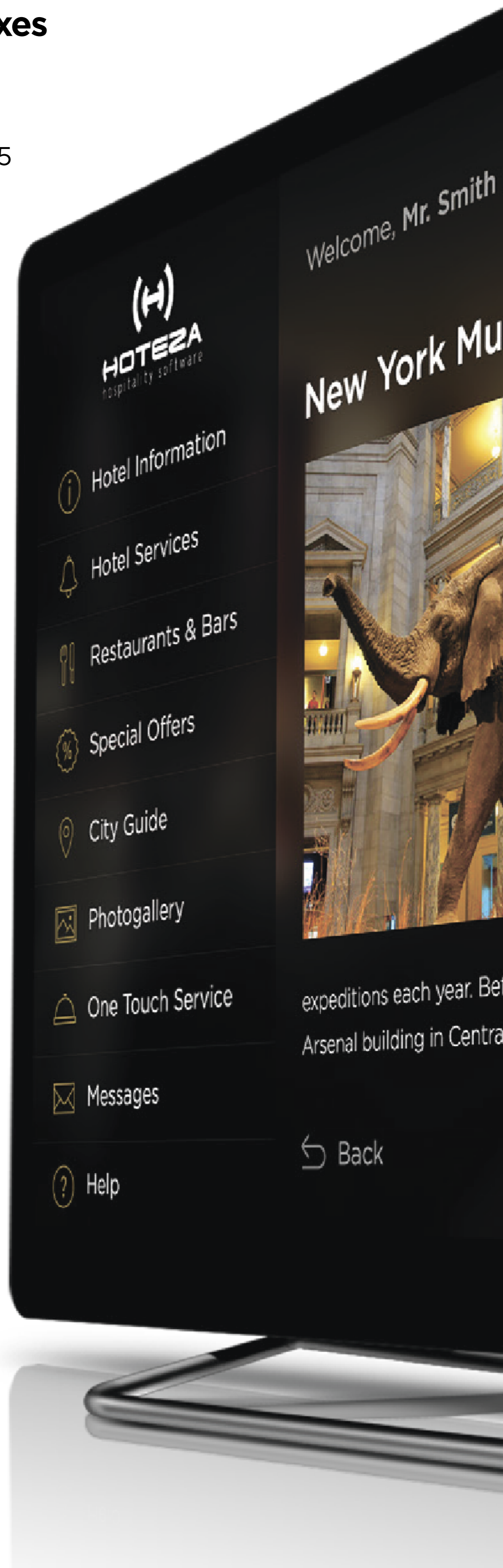
### Philips

- xxHFL5010T/12\*
- xxHFL5011T/12\*
- xxHFL5014/12\*

### Vestel

- xxMB110\*
- xxMB120\*
- xxMB230\*

*\*Some restrictions are known*



# Hoteza compatible PMS systems

## FIAS API (TCP/IP only)

- Opera/Fidelio
- Libra/Epitome (not all methods, ask Libra partner for more information)
- Protel
- UCS Shelter (from v.2.12.118.2325)
- WISH .NET
- Laserline
- IDS Next
- Diventa
- 1c hotel
- Theova UHS

## WebAPI

- Edelweiss
- WestSoft
- Logus
- Mews
- KorPMS (HREC\*KOR) - under development



# Hoteza IPTV network requirements

## Common requirements

- CAT5/6 infrastructure
- VLAN support
- IGMP support
  - IGMP Snooping
  - IGMP Querier
  - Fast leave on Access ports

## TV channels bandwidth allocation

- SD - 5-8 Mbit per stream
- HD - 10-25 Mbit per stream

## **Hoteza compatible job dispatch systems**

- HotelKit
- TeamJet
- Flexkeeping

## **Hoteza compatible POS systems**

- Micros Symphony (v. 2.7 or later)
- Micros RES 3700
- Aloha

## **Hoteza compatible door locks (Mobile Key)**

- VingCard
- Omnitec

## **Hoteza compatible GRMS systems (Room Control)**

**We support all KNX and Modbus systems. Among them:**

- Inncom
- Schneider China
- Wantong
- JOBO
- EMT Control
- Black Nova
- Rockwell Automation
- ETC
- AMX
- HDL
- Creston
- eKey
- Scheider Electric
- ABB
- Z-Wave
- Wago
- Busch-Jaeger
- Gewiss
- Danfoss
- Segnetics
- + any KNX and Modbus systems

## Summary

### Capacity (hotel size)

Serves hotels of any size, from dozen to thousands of rooms

### Capacity (TV channels)

Coax: supports up to 150 SD and HD channels  
IP: supports unlimited SD and HD channels

### TV sets supported

Certified smart hotel TVs from LG, Samsung and Philips

### Set-top box (STB)

For full functionality requires TV model being tested and approved by Hoteza.TV wake-up on check-in and Wireless Share features (Miracast) are not available

### Digital Channels

SD/HD and radio channels from any digital source: DVB-S/S2 (satellite), DVB-C (cable), DVB-T/T2 (terrestrial), IPTV sources

### IPTV headend

Any IPTV headend available in the market

### Reliability

Our Hoteza Support Center can monitor your TV solution including all components. Choice of Service Level Agreements available (optional)

### Intellectual property

Hoteza owns all intellectual property and knowledge (not outsourced, not depending on third party). Fully in-house development.

